URSHAN ASSESSMENT REPORT

2016-17 Academic Year

Today's date:	5/25/17	Program Name:	UG - BA - Organization	al Leadership		
Please refer to yo	2015-2016 Action Plan Follow up Please refer to your 2015 – 2016 assessment report and provide a status update for each action plan in that report. Two templates are provided below. Copy and paste the template if you submitted more than two actions plans last cycle.					
Action Plan Numb	per:	Title:				
Status: I	n Progress	Complete	On Hold	Can	celled	
learning to day. V	Vhat ongoing plans do	please provide a brief summa you have to study the impact o ationale for this decision. Plea	on student learning that will c	ccur as a result of this ac		
2016-2017 ASSE	SSMENT REFLECTION	N				
Please describe	the impact your ass	essment activity has had or	n student learning in your	program.		
As the assessme student learning	•	in the middle of this semes	ster, the data collected th	is semester will be use	ed to enhance	
		essment activity has had or	a your toaching			
	a couple of instruct		i your teaching.			
	•	clusion of strategic applicati	on to current global and c	ivic issues As I develor	o coursework for	
	-	ude more opportunities for	_	•		
_	-	dress them with organizatio			_	
	· ·	ult of our assessment I dete			=	
			-			
collaborative learning, but in my own teaching do not create as many opportunities to develop individual confidence and problem solving.						
I have modified	assignments to entai	I specifics from DQP Outcor	mes. Specifically I have re	quired students to do r	more research on	
word meanings	in the original langua	iges of Scripture to help fulf	ill the "non-English-langua	nge sources" of the Cor	mmunicative	
fluency outcome	e under Intellectual S	kills.				
					_	
Department Chai	Review					
I have reviewed th	nis assessment report a	nd agree with the findings and	action plans.			
Academic Dean:	Jared Runcl	<		Date Reviewed:	6/21/17	
Assessment Direc	tor Review					
I have reviewed this assessment report and agree that it is complete and meets Urshan assessment guidelines.						
Assessment Direc				Date Reviewed:	6/21/17	
					<u> </u>	

2016-2017 Assessment Results

Please use the following sections to report your assessment findings from 2016-2017 and plans to improve student learning in 2017-2018.

Outcome 1: DQP 4 Applied and Collaborative Learning

Measure 1.1 Capstone: OL499

Sampling 1.1 All OL students enrolled in OL499 in the spring semester

A minimum of 80% of students will earn a 3 or higher on a 4 point possible assessment rubric for the collaboration/teamwork

Target 1.1 component of the capstone project.

How many students were included in the data collection for Measure 1.1? How were they selected? (pp. 35-36, pp. 40-41)

If data collection did not occur, please explain why, and describe plans for data collection in the coming cycle.

8 Students were included in the data collection for this major. All program majors enrolled in the course were selected. Non-program majors were excluded.

Please provide a brief summary of your analysis of the data for Measure 1.1. (pp. 38-41)

Student papers were scored using a four-point scoring rubric developed by faculty. Eighty-seven point five percent of students scored a 3 or higher. Overall scores were:

Score	N	Pct
4	6	75
3	1	12.5
2	1	12.5

Do your data indicate that Target 1.1 was met? Partially met? Not met? Not reported this cycle? (If not reported, please indicate the reason.)

Please place an "X" in the appropriate box below.

Target Met Partially Met Not Met Not Reported this Cycle (Please provide reason)

1.1 X

Please provide a brief summary of the factors you believe contributed to these results. (pp. 38-41)

Overall the students did an outstanding job on their capstone projects. The quality of the students in the program contributed significantly to their success. Assignments students had done throughout the program had prepared them to be collaborative and their experience in presentations prepared them to communicate effectively and present with confidence and supportive visuals. Improvements should be evident in the future with their being aware earlier of new outcome expectations. Major assignments in other major courses, such as working as a group to prepare and present a strategic plan for an organization in OL 305 Strategic Planning, helped prepare them for their capstone project.

Measure 1.1 Action Planning

If the targets for this measure were **Not Met** or **Partially Met**, please provide one or more action plans that indicate how you will improve student learning on this outcome. If the targets were **Met**, you may provide one or more action plans, if you choose. One blank action plan template is provided below. Copy and paste the template into this section for additional action plans, if needed. (pp. 45-48)

Action Plan 1.1 Short Title

Please describe what you plan to do. Include a brief rationale, focused on student learning.

What is the intended impact on student learning?

Action Steps and Person(s)/Group responsible (add rows, if needed)

No. Action Step Person(s)/Group Responsible

Expected start date (MM/DD/YY)

Expected completion date (MM/DD/YY)

What is the priority?

2

High

Medium

Low

Are additional resources needed to complete this?

Essay or discussion post from a common prompt from either OL303 (Leader and Group Performance) or OL411 (Team Leadership Development). Sampling 1.2 All junior or senior level OL students enrolled in the OL303 (LGP) or OL411 (TLD) in the spring semester. A minimum of 80% of students will earn a 3 or higher on a 4 point possible assessment rubric for a common "essay or discussion post" assignment for either OL303 (LGP) or OL411 (TLD).

How many students were included in the data collection for Measure 1.2? How were they selected? (pp. 35-36, pp. 40-41) If data collection did not occur, please explain why, and describe plans for data collection in the coming cycle.

5 students were included in the data collection for this major. All program majors enrolled in OL 411 Team Leadership Development were selected.

Please provide a brief summary of your analysis of the data for Measure 1.2. (pp. 38-41)

Student papers were scored using a four-point scoring rubric developed by faculty. Eighty percent of students scored a 3 or above. Overall scores were:

Score	N	Pct
4	1	20
3	3	60
0	1	20

Do your data indicate that Target 1.2 was met? Partially met? Not met? Not reported this cycle? (If not reported, please indicate the reason.)

Please place an "X" in the appropriate box below.

Target Met Partially Met Not Met Not Reported this Cycle (Please provide reason)

1.2 X

Please provide a brief summary of the factors you believe contributed to these results. (pp. 38-41)

Students were prepared to collaborate on this assignment by group work in other courses such as SO 203 Group Dynamics. The one student who did not meet the expectation did not complete the assignment.

Measure 1.2 Action Planning

If the targets for this measure were **Not Met** or **Partially Met**, please provide one or more action plans that indicate how you will improve student learning on this outcome. If the targets were **Met**, you may provide one or more action plans, if you choose. One blank action plan template is provided below. Copy and paste the template into this section for additional action plans, if needed. (pp. 45-48)

Action Plan 1.2 Short Title

Expected start date (MM/DD/YY)

Please describe what you plan to do. Include a brief rationale, focused on student learning.

What is the intended impact on student learning?

Action Steps and Person(s)/Group responsible (add rows, if needed) No. Action Step 1 2 3 4

Expected completion date (MM/DD/YY)

What is the priority? High Medium Low

Are additional resources needed to complete this?

Measure 1.3

Exit Survey for Graduates

Sampling 1.3

All OL graduates

A minimum of 80% of OL graduates will either "agree" or "strongly agree" that they feel confident in their ability to be a collaborative team member in an organizational environment.

Target 1.3

How many students were included in the data collection for Measure 1.3? How were they selected? (pp. 35-36, pp. 40-41)

If data collection did not occur, please explain why, and describe plans for data collection in the coming cycle.

There were five respondents to the survey out of eight graduates in the OL program, therefore there were five included in the data collection. They were selected because they were senior graduating from the Bachelor of Arts in Organizational Leadership program and they responded to the survey.

Please provide a brief summary of your analysis of the data for Measure 1.3. (pp. 38-41)

Graduates were requested to respond to the following question with a Likert Type Scale response: I feel confident in my ability to be a collaborative team member in an organizational environment. 1-Strongly Disagree; 2-Disagree; 3-Neither Agree or Disagree; 4-Agree; 5-Strongly Agree

Response	N	Pct
5 Strongly agree	5	100

Do your data indicate that Target 1.3 was met? Partially met? Not met? Not reported this cycle? (If not reported, please indicate the reason.)

Please place an "X" in the appropriate box below.

Target Met i

Met Partially Met Not X

Not Met

Not Reported this Cycle (Please provide reason)

1.3

Please provide a brief summary of the factors you believe contributed to these results. (pp. 38-41)

Students in the OL program entered the program as academically successful, had a desire to succeed, performed well in both formative and summative assessments throughout their time in the program. There are collaborative assignments given throughout the program and students are required to work together in groups and teams.

Measure 1.3 Action Planning

If the targets for this measure were **Not Met** or **Partially Met**, please provide one or more action plans that indicate how you will improve student learning on this outcome. If the targets were **Met**, you may provide one or more action plans, if you choose. One blank action plan template is provided below. Copy and paste the template into this section for additional action plans, if needed. (pp. 45-48)

Action Plan 1.3 Short Title

Please describe what you plan to do. Include a brief rationale, focused on student learning.

What is the intended impact on student learning?

Action Steps and Person(s)/Group responsible (add rows, if needed)

No. Action Step Person(s)/Group Responsible

2

1

Expected start date (MM/DD/YY)

Expected completion date (MM/DD/YY)

What is the priority?

High

Medium

Low

Are additional resources needed to complete this?

Outcome 2: DQP 3:Intellectual Skill of Communicative Fluency

Measure 2.1 Capstone: OL499

Sampling 2.1 All OL students enrolled in OL499 in the spring semester

A minimum of 80% of students will earn a 3 or higher on a 4 point possible assessment rubric for the communication component of their capstone project.

How many students were included in the data collection for Measure 2.1? How were they selected? (pp. 35-36, pp. 40-41) If data collection did not occur, please explain why, and describe plans for data collection in the coming cycle.

8 Students were included in the data collection for this major. All program majors enrolled in the course were selected. Non-program majors were excluded.

Please provide a brief summary of your analysis of the data for Measure 2.1. (pp. 38-41)

Student papers were scored using a four-point scoring rubric developed by faculty. The scoring rubric is attached. Overall scores were:

Score	N	Pct
4	7	87.5
3	0	0
2	1	12.5

Do your data indicate that Target 2.1 was met? Partially met? Not met? Not reported this cycle? (If not reported, please indicate the reason.)

Please place an "X" in the appropriate box below.

Target	Met	Partially Met	Not Met	Not Reported this Cycle (Please provide reason)
2.1	Χ			

Please provide a brief summary of the factors you believe contributed to these results. (pp. 38-41)

Overall the students did an outstanding job on their capstone projects. The quality of the students in the program contributed significantly to their success. Assignments students had done throughout the program had prepared them to be collaborative and their experience in presentations prepared them for delivering the projects with confidence and supportive visuals. Improvements should be evident in the future with students being aware earlier of new outcome expectations.

Measure 2.1 Action Planning

If the targets for this measure were **Not Met** or **Partially Met**, please provide one or more action plans that indicate how you will improve student learning on this outcome. If the targets were **Met**, you may provide one or more action plans, if you choose. One blank action plan template is provided below. Copy and paste the template into this section for additional action plans, if needed. (pp. 45-48)

Action Plan 2.1 Short Title

Please describe what you plan to do. Include a brief rationale, focused on student learning.

What is the intended impact on student learning?

Action S	teps and Person(s)/Group responsible (add rows, if needed)	
No.	Action Step	Person(s)/Group Responsible
1		
2		
3		
4		

Expected start date (MM/DD/YY)

Expected completion date (MM/DD/YY)

What is the priority?

High

Medium

Low

Are additional resources needed to complete this?

Essay or discussion post from a common prompt from BU301 Human Resource Management or OL403 Organizational Ethics and Social Responsibility in the fall semester. Measure 2.2 All junior or senior level OL students enrolled in the BU301 (HRM) or OL403 (OESR) in the fall semester. Sampling 2.2 A minimum of 80% of students will earn a 3 or higher on a 4 point possible assessment rubric for a common "essay or discussion post" assignment for either BU301 (HRM) or OL403 (OESR). Target 2.2 How many students were included in the data collection for Measure 2.2? How were they selected? (pp. 35-36, pp. 40-41) If data collection did not occur, please explain why, and describe plans for data collection in the coming cycle. Fourteen students were included in the data collection for this major. All program majors enrolled in OL 403 Organizational Ethics and Social Responsibility were selected. Please provide a brief summary of your analysis of the data for Measure 2.2. (pp. 38-41) Student papers were scored using a four-point scoring rubric developed by faculty. Ninety-three percent of students scored a 3 or higher. Overall scores were: Score Pct 7 4 50 3 6 43 0 1 Do your data indicate that Target 2.2 was met? Partially met? Not met? Not reported this cycle? (If not reported, please indicate the reason.) Please place an "X" in the appropriate box below. Target Met **Partially Met** Not Met Not Reported this Cycle (Please provide reason) 2.2 Χ Please provide a brief summary of the factors you believe contributed to these results. (pp. 38-41) This was a group assignment and students' skill in collaboration helped them to perform well on the assignment. The one student that received a zero did not complete the assignment. Measure 2.2 Action Planning If the targets for this measure were **Not Met** or **Partially Met**, please provide one or more action plans that indicate how you will improve student learning on this outcome. If the targets were *Met*, you may provide one or more action plans, if you choose. One blank action plan template is provided below. Copy and paste the template into this section for additional action plans, if needed. (pp. 45-48) Action Plan 2.2 **Short Title** Please describe what you plan to do. Include a brief rationale, focused on student learning. What is the intended impact on student learning? Action Steps and Person(s)/Group responsible (add rows, if needed) No. Action Step Person(s)/Group Responsible 1 2 3 Expected start date (MM/DD/YY) Expected completion date (MM/DD/YY) What is the priority? High Medium Low

Are additional resources needed to complete this?

Measure 2.3

Exit Survey for Graduates

All OL graduates

Sampling 2.3

A minimum of 80% of students will either "agree" or "strongly agree" that they feel confident in their ability to communicate effectively in an organizational environment.

Target 2.3

How many students were included in the data collection for Measure 2.3? How were they selected? (pp. 35-36, pp. 40-41)

There were five respondents to the survey out of eight graduates in the OL program, therefore there were five included in the data collection. They were selected because they were senior graduating from the Bachelor of Arts in Organizational Leadership program and they responded to the survey.

Please provide a brief summary of your analysis of the data for Measure 2.3. (pp. 38-41)

If data collection did not occur, please explain why, and describe plans for data collection in the coming cycle.

Graduates were requested to respond to the following question with a Likert Type Scale response: I feel confident in my ability to communicate effectively in an organizational environment. 1-Strongly Disagree; 2-Disagree; 3-Neither Agree or Disagree; 4-Agree; 5-Strongly Agree

Response	N	Pct
5 Strongly agree	4	80
4 Agree	1	20

Do your data indicate that Target 2.3 was met? Partially met? Not met? Not reported this cycle? (If not reported, please indicate the reason.)

Please place an "X" in the appropriate box below.

Partially Met Not Reported this Cycle (Please provide reason) Target Met **Not Met** 2.3 Χ

Please provide a brief summary of the factors you believe contributed to these results. (pp. 38-41)

Students in the OL program entered the program as academically successful, had a desire to succeed, performed well in both formative and summative assessments throughout their time in the program. Communication is an essential part of the program, both oral and in writing; inclass discussions and online discussion boards are welded into each course.

Measure 2.3 Action Planning

If the targets for this measure were Not Met or Partially Met, please provide one or more action plans that indicate how you will improve student learning on this outcome. If the targets were *Met*, you may provide one or more action plans, if you choose. One blank action plan template is provided below. Copy and paste the template into this section for additional action plans, if needed. (pp. 45-48)

Action Plan 2.3 **Short Title**

Please describe what you plan to do. Include a brief rationale, focused on student learning.

What is the intended impact on student learning?

Action Steps and Person(s)/Group responsible (add rows, if needed)

No. **Action Step** Person(s)/Group Responsible 1 2

3

Expected start date (MM/DD/YY) Expected completion date (MM/DD/YY)

What is the priority? Medium High Low

Are additional resources needed to complete this?

Outcome 3: DQP 5: Civic and Global Learning Measure 3.1 Capstone: OL499 Sampling 3.1

All OL students enrolled in OL499 in the spring semester

A minimum of 80% of students will earn a 3 or higher on a 4 point possible assessment rubric for the global community

Target 3.1 component of their capstone project.

How many students were included in the data collection for Measure 3.1? How were they selected? (pp. 35-36, pp. 40-41) If data collection did not occur, please explain why, and describe plans for data collection in the coming cycle.

8 Students were included in the data collection for this major. All program majors enrolled in the course were selected. Non-program majors were excluded.

Please provide a brief summary of your analysis of the data for Measure 3.1. (pp. 38-41)

Student papers were scored using a four-point scoring rubric developed by faculty. The scoring rubric is attached. Overall scores were:

Score	N	Pct
4	3	37.5
3	1	12.5
2	3	37.5
1	1	12.5

Do your data indicate that Target 3.1 was met? Partially met? Not met? Not reported this cycle? (If not reported, please indicate the reason.) Please place an "X" in the appropriate box below.

Target	Met	Partially Met	Not Met	Not Reported this Cycle (Please provide reason)
3.1			X	

Please provide a brief summary of the factors you believe contributed to these results. (pp. 38-41)

The students were not notified until late in the semester of this expected outcome. In the future they will be informed at the beginning of the semester and should be able to better fulfill this expectation.

Measure 3.1 Action Planning

If the targets for this measure were Not Met or Partially Met, please provide one or more action plans that indicate how you will improve student learning on this outcome. If the targets were *Met*, you may provide one or more action plans, if you choose. One blank action plan template is provided below. Copy and paste the template into this section for additional action plans, if needed. (pp. 45-48)

Action Plan 3.1 **Short Title**

Capstone Assignment Revision

Please describe what you plan to do. Include a brief rationale, focused on student learning.

Specific reference to a component of civic and/or global learning needs to be made a part of the capstone assignment.

What is the intended impact on student learning?

By being aware of this expectation the student can intentionally research and respond to how their project relates to a diverse audience.

Action Steps and Person(s)/Group responsible (add rows, if needed)

No.	Action Step	Person(s)/Group Responsible
1	Revise capstone assignment description	Capstone advisor
2	Analyze capstone proposal to confirm civic/global component	Capstone advisor
3	Design rubric to assess civic/global component	Capstone advisor
4	Assess presentation to confirm civic/global component	Capstone advisor

Expected start date (MM/DD/YY) **Expected completion date (MM/DD/YY)** 1/15/18 4/25/18

What is the priority? High Medium Low Χ

Are additional resources needed to complete this?

Be specific. For resources that include a budget request, please provide cost breakdown and total cost.

No

Essay or discussion post from a common prompt from either BU307 Principles of Marketing, OL 409 Intro to American Church Measure 3.2 and Non-Profit Law, or PY413 Industrial and Organizational Psychology. All junior or senior level OL students enrolled in the courses. Sampling 3.2 A minimum of 80% of students will earn a 3 or higher on a 4 point possible assessment rubric for a common "essay or Target 3.2 discussion post" assignment for either BU307, OL409, or PY413. How many students were included in the data collection for Measure 3.2? How were they selected? (pp. 35-36, pp. 40-41) If data collection did not occur, please explain why, and describe plans for data collection in the coming cycle. One student did a directed study in BU 307 Principles of Marketing, a senior OL Major. Please provide a brief summary of your analysis of the data for Measure 3.2. (pp. 38-41) Student papers were scored using a four-point scoring rubric developed by faculty. The scoring rubric is attached. Overall scores were: Score 3 100 Do your data indicate that Target 3.2 was met? Partially met? Not met? Not reported this cycle? (If not reported, please indicate the reason.) Please place an "X" in the appropriate box below. **Target** Met **Partially Met** Not Met Not Reported this Cycle (Please provide reason) 3.2 Please provide a brief summary of the factors you believe contributed to these results. (pp. 38-41) As shown in the attached rubric, the assignment was scored equally on four dimensions: Choice of Issue, Knowledge of Issue, Development of Class Content, and Application of Leadership. The student scored "excellent" in Choice of Issue and Knowledge of Issue, "inadequate" in Relevance of Class Content, and "good" in Application of Leadership Principles, giving an assessment score of 3. It seems the student misunderstood a large portion of the assignment, only briefly sharing Leadership principles to bring about success, and failing to apply class content to developing a solution or creating a process for generating public interest. Measure 3.2 Action Planning If the targets for this measure were **Not Met** or **Partially Met**, please provide one or more action plans that indicate how you will improve student learning on this outcome. If the targets were **Met**, you may provide one or more action plans, if you choose. One blank action plan template is provided below. Copy and paste the template into this section for additional action plans, if needed. (pp. 45-48) Action Plan 3.2 **Short Title** Please describe what you plan to do. Include a brief rationale, focused on student learning. What is the intended impact on student learning? Action Steps and Person(s)/Group responsible (add rows, if needed) No. Action Step Person(s)/Group Responsible 1 2 3 Expected start date (MM/DD/YY) Expected completion date (MM/DD/YY) Medium What is the priority? High Low Are additional resources needed to complete this?

Measure 3.3

Exit Survey for OL graduates

Sampling 3.3

All OL graduates

Target 3.3

A minimum of 80% of students will either "agree" or "strongly agree" that they feel confident in their ability to function in, and be a contributing member of, a global organizational community.

How many students were included in the data collection for Measure 3.3? How were they selected? (pp. 35-36, pp. 40-41)

If data collection did not occur, please explain why, and describe plans for data collection in the coming cycle.

There were five respondents to the survey out of eight graduates in the OL program, therefore there were five included in the data collection. They were selected because they were senior graduating from the Bachelor of Arts in Organizational Leadership program and they responded to the survey.

Please provide a brief summary of your analysis of the data for Measure 3.3. (pp. 38-41)

Graduates were requested to respond to the following question with a Likert Type Scale response: I feel confident in my ability to function in, and be a contributing member of, a global organizational community. 1-Strongly Disagree; 2-Disagree; 3-Neither Agree or Disagree; 4-Agree; 5-Strongly Agree

Response	N	<u>Pct</u>
5 Strongly agree	3	80
4 Agree	1	20
3 Neither agree or disagree	1	20

Do your data indicate that Target 3.3 was met? Partially met? Not met? Not reported this cycle? (If not reported, please indicate the reason.) Please place an "X" in the appropriate box below.

Target Met Partially Met Not Met Not Reported this Cycle (Please provide reason)
3.3 X

Please provide a brief summary of the factors you believe contributed to these results. (pp. 38-41)

Students in the OL program entered the program as academically successful, had a desire to succeed, performed well in both formative and summative assessments throughout their time in the program. Students are encouraged to do community service that reflects what is being taught in the OL program.

Measure 3.3 Action Planning

If the targets for this measure were **Not Met** or **Partially Met**, please provide one or more action plans that indicate how you will improve student learning on this outcome. If the targets were **Met**, you may provide one or more action plans, if you choose. One blank action plan template is provided below. Copy and paste the template into this section for additional action plans, if needed. (pp. 45-48)

Action Plan 3.3 Short Title

Please describe what you plan to do. Include a brief rationale, focused on student learning.

What is the intended impact on student learning?

Action Steps and Person(s)/Group responsible (add rows, if needed) No. Action Step 1 2 3 4

Expected start date (MM/DD/YY)

Expected completion date (MM/DD/YY)

What is the priority?

High

Medium

Low

Are additional resources needed to complete this?

2017-2018 Assessment Plan

Please complete your 2017-2018 assessment plan below.

Outcome 1	
Measure 1.1	
Sampling 1.1	
Target 1.1	
Measure 1.2	
Sampling 1.2	
Target 1.2	
Measure 1.3	
Sampling 1.3	
Target 1.3	
Outcome 2	
Measure 2.1	
Sampling 2.1	
Target 2.1	
Measure 2.2	
Sampling 2.2	
Target 2.2	
Measure 2.3	
Sampling 2.3	
Target 2.3	
Outcome 3	
Measure 3.1	
Sampling 3.1	
Target 3.1	
Measure 3.2	
Sampling 3.2	
Target 3.2	
Measure 3.3	
Sampling 3.3	
Target 3.3	